

CCA NUMBER RESTRICTIONS



CCA Basic

Country	Toll	Toll-Free	Dial-Out	Mobile Accessibility	ITFS Restrictions	Local Restrictions
Canada	X	X	X	Both	No restrictions.	No restrictions.
Singapore	X		X	Toll	N/A	No restrictions.
United Kingdom	X		X	Both	N/A	No restrictions.
United States	X	X	X	Both	No restrictions.	No restrictions.

CCA Global

Country	Toll	Toll-Free	Dial-Out	Mobile Accessibility	ITFS Restrictions	Local Restrictions
Australia	X	X	X	Both	No payphone access (OPTUS), however, reachable using Telstra payphone.	No restrictions.
Austria	X	X	X	Toll only	No mobile or payphone access	No restrictions.
Belgium	X	X	X	Toll only	No mobile or payphone access.	No restrictions.
Canada	X	X	X	Both	No restrictions	No restrictions.
Croatia		X	X	None	Coin or cards are not required for payphone. No mobile access.	N/A
Czech Republic		X	X	None	No mobile or payphone access	N/A
Denmark		X	X	None	No mobile or payphone access	N/A
Finland		X	X	None	No mobile access.	N/A
France	X	X	X	Both	Airtime is charged for mobile calls.	No restrictions.
Germany	X	X	X	Toll only	No mobile or payphone access.	No restrictions.
Greece		X	X	None	No mobile access only available from OTE Globe network.	N/A
Hong Kong	X		X	Toll	N/A	No restrictions.
Hungary		X	X	None	No mobile or payphone access.	N/A
Ireland	X	X	X	Toll only	Airtime is charged for mobile subscribers	No restrictions.
Italy	X	X	X	Toll only	No mobile or payphone access.	No restrictions.
Luxembourg		X	X	None	No mobile access. A charge may be applicable for calls from hotels. The amount depends on the hotel. Full country coverage provided by PPT Lux, Tele2, Global One, Codenet. Coins requested from public phones, but will be returned.	N/A

CCA Global						
Country	Toll	Toll-Free	Dial-Out	Mobile Accessibility	ITFS Restrictions	Local Restrictions
Mexico	X	X	X	Both	Carrier advised that best service will be from on net carriers (Alestra).	No restrictions.
Netherlands	X		X	Toll only	N/A	No restrictions.
Norway	X	X	X	Both	Toll free available from Telenor Mobile and NetCom.	No restrictions.
Poland		X	X	None	No mobile or payphone access.	N/A
Portugal		X	X	None	No mobile or payphone access.	N/A
Singapore	X	X	X	Toll Free	A surcharge of Singapore \$ 2.50 (flat rate) is imposed by most hotels. ITFS access from payphones is available from Singtel network only, free of charge.	No restrictions.
Slovak Republic		X	X	None	No mobile access. Access available from Slovak Telecom fixed line only.	N/A
Spain	X	X	X	Toll only	No mobile or payphone access.	No restrictions.
Sweden	X	X	X	Toll only	No mobile or payphone access.	No restrictions.
Switzerland	X	X	X	Toll only	No mobile or payphone access.	No restrictions.
United Kingdom	X	X	X	Both	Mobile access is available, however, airtime is charged. No access from payphone.	No restrictions.
United States	X	X	X	Both	No restrictions.	No restrictions.

CCA Global Plus						
Country	Toll	Toll-Free	Dial-Out	Mobile Accessibility	ITFS Restrictions	Local Restrictions
Argentina		X	X	Toll Free	Mobile access is available for ITFS, but airtime is charged. Toll-free access is available from all carrier networks. A minimum is charged for calls from hotels. Payphone access is available for ITFS. Not coins or card required from payphones.	N/A
Australia	X	X	X	Both	No payphone access (OPTUS), however, reachable using Telstra payphone.	
Austria	X	X		Toll only	No mobile or payphone access	No restrictions.
Bahamas		X		Toll Free	No restrictions	N/A
Bahrain		X		Toll Free	Hotels may charge. A coin may be required in coin phones (depending on type of coin phone). Minimum amount to be inserted is BHD 0.100 (1 BHD = 2.65 US\$). Cards are not required to activate card phones.	N/A
Belarus		X		None	No mobile or payphone access.	N/A
Belgium	X	X	X	Toll only	No mobile or payphone access.	No restrictions.

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Country	Toll	Toll-Free	Dial-Out	Mobile Accessibility	ITFS Restrictions	Local Restrictions
Bermuda		X	X	Toll Free	Access is only available from the C&W Bermuda network	N/A
Brazil	X	X		Toll only	No mobile or payphone access.	No restrictions.
Brunei		X		None	No access from mobile networks. Some public phones may require coin. Amount required is 0.50 cents BND.	N/A
Bulgaria		X	X	None	No mobile or payphone access. Toll-free numbers are only accessible from Bulgaria Telecom fixed network if IDD is activated.	N/A
Canada	X	X	X	Both	No restrictions	No restrictions.
Cayman Islands		X	X	Toll Free	No mobile access.	N/A
Chile		X		None	No mobile access.	N/A
China 800	X		X	None	N/A	Landlines only
China 400	X		X	Toll	N/A	Landline and mobile.
Colombia		X		Toll Free	No restrictions.	N/A
Croatia		X	X	None	Coin or cards are not required for payphone. No mobile access.	N/A
Cyprus	X	X		Both	A charge may be applicable for calls from hotels, but this is not controlled by the authority. Public payphones do require coin or cards. ITFS is accessible from all mobile networks, but airtime is charged.	No restrictions.
Czech Republic	X	X	X	Toll only	No mobile or payphone access	No restrictions.
Denmark	X	X	X	Toll only	No mobile or payphone access	No restrictions.
Dominican Republic	X	X		Both	A charge is applicable for calls from hotels: from US\$ 5 to US\$ 10 per call. No access from Tricom Network	No restrictions.
Estonia	X	X		Both	Payphone access available at some hotels.	No restrictions.
Finland	X	X	X	Toll only	No mobile access.	No restrictions.
France	X	X	X	Both	Airtime is charged for mobile calls.	No restrictions.
Germany	X	X	X	Toll only	No mobile or payphone access.	No restrictions.
Greece		X	X	None	No mobile access only available from OTE Globe network.	N/A
Hong Kong		X	X	Toll Free	Overseas mobile carriers do not open ITFS access to all roamers. Calls are free from local carrier payphones. Private payphones may incur charges or access may be barred. Private payphones accept HK\$1 coins, which may not be returned after a Freephone call.	N/A
Hungary	X	X	X	Toll only	No mobile or payphone access.	No restrictions.
Iceland		X	X	Toll Free	Airtime is charged for mobile subscribers.	N/A
India	X	X	X	Both	Not available from BSNL or MTNL networks.	No restrictions.

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Country	Toll	Toll-Free	Dial-Out	Mobile Accessibility	ITFS Restrictions	Local Restrictions
Indonesia		X		Toll Free	<p>A charge is applicable for calls from hotels: Rupiah 10,000.</p> <p>The International Direct Dialing (IDD) facility needs to be activated with the local carrier to access ITFS from fixed lines.</p> <p>Indonesia (001) - No access from PT Telkom network.</p> <p>Indonesia (007) - No access from PT Indosat network.</p> <p>Mobile call is accessible from phone with International Direct Dialing (IDD) service activated.</p> <p>Mobile access is available from Matrix Cellular network (prefix 0855, 0858, 0815, 0816) only.</p>	N/A
Ireland	X	X	X	Toll only	No mobile or payphone access.	No restrictions.
Israel	X	X	X	Both	<p>Airtime is charged for ITFS mobile calls.</p> <p>No access from Paltel mobile network.</p> <p>Doesn't cover Palestinian Territories</p>	No restrictions.
Italy	X	X	X	Toll only	No mobile or payphone access.	No restrictions.
Jamaica		X		Both	Toll free Not accessible from FLOW networks.	N/A
Japan	X	X	X	Both	<p>Mobile networks access: NTT Docomo, Au, J-Phone and Tu-ka.</p> <p>End user must register with KDDI for international calls beforehand.</p> <p>No access from IP phones except from KDDI IP phones.</p> <p>Some payphone originating call to toll-free numbers in Japan are blocked.</p> <p>ITFS and UIFN available from specific payphones: Green and Grey International & Domestic payphones and silver IC Card payphones.</p> <p>Payphones might require 10 to 100 yen coin or calling card to activate the call, but coin will be returned and card will not be debited.</p> <p>No access from mobile roaming subscribers.</p>	No restrictions.
Kazakhstan		X		None	No mobile or payphone access	N/A
Latvia		X		Toll Free	Toll-free numbers available from payphone	N/A
Lithuania		X		None	Available from payphones.	N/A

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Country	Toll	Toll-Free	Dial-Out	Mobile Accessibility	ITFS Restrictions	Local Restrictions
Luxembourg	X	X		Toll only	<p>No mobile access.</p> <p>A charge may be applicable for calls from hotels. The amount depends on the hotel.</p> <p>Full country coverage provided by PPT Lux, Tele2, Global One, Codenet.</p> <p>Coins requested from public phones, but will be returned.</p>	No restrictions.
Malaysia	X	X	X	Both	No restrictions	No restrictions.
Malta	X	X		Toll only	<p>No access from mobile phones.</p> <p>Limit to the number of concurrent calls that can be set up - 15 simultaneous calls is the expected number available.</p>	No restrictions.
Mexico	X	X	X	Both	Carrier advised that best service will be from on net carriers (Alestra).	No restrictions.
Monaco		X		Toll Free	<p>Public payphones may require coin or card.</p> <p>Not accessible from some private phones and payphones.</p>	N/A
Netherlands	X	X	X	Both	No mobile or payphone access.	No restrictions.
New Zealand		X	X	Toll Free	No restrictions	N/A
Norway	X	X	X	Both	Toll free available from Telenor Mobile and NetCom.	No restrictions.
Panama		X		Toll Free	<p>Available from mobile phones.</p> <p>The National Authority for Public Services of the Republic of Panama, by means of Notice DSAN-1098-08, dated April 21, 2008, has requested Cable & Wireless Panama to implement a warning in order to inform the customer that originates a call from Panama to an international toll-free phone number (001 + 800 + XXX + XXXX), that the call will be free of charge only if the customer originating the call uses Cable & Wireless Panama international long distance services.</p> <p>Calls to their international toll-free number (001 + 800 + XXX + XXXX), will be free of charge only if the customer originating the call uses Cable & Wireless Panama international long distance services, for which the customer should use the following dialing format: 011 (Cable & Wireless Long Distance Access Code) + 001 + 800 XXX XXXX.</p>	N/A
Peru		X		None	No mobile access.	N/A
Philippines		X		None	<p>ITFS and UIFN is only accessible from PLDT landline phones (includes SMART-subsidiary owned of PLDT) and only from area served by PLDT (however almost nationwide).</p> <p>No mobile or payphone access.</p>	N/A
Poland	X	X	X	Toll only	No mobile or payphone access.	No restrictions.
Portugal		X	X	None	No mobile or payphone access.	N/A

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Country	Toll	Toll-Free	Dial-Out	Mobile Accessibility	ITFS Restrictions	Local Restrictions
Puerto Rico	X	X		Both	A charge may be applicable for calls from hotels. The amount depends on the hotel.	No restrictions.
Romania	X	X	X	Toll only	Toll-free access is provided only from Romtelecom (including public payphones). No mobile access.	No restrictions.
Russian Federation	X	X	X	Toll only	Access available from the following cities/areas: Astrakhan, Barnaul, Birobidjan, Blagoveshchensk, Bryansk, Cheboksary, Chelyabinsk, Cherepovets, Chita, Ekaterinburg, Gorno-Altaysk, Irkutsk, Kaluga, Kazan, Kemerovo, Khanty-Mansijsk, Kostroma, Kurgan, Makhachkala (Dagestan), Maykop, Moscow (Rostelecom), Murmansk, Nalchik, Nizhni Novgorod, Novgorod, Novosibirsk, Omsk, Orenburg, Penza, Perm, Petrozavodsk, Pskov, Rostov on Don, Salekhard, Samara, Saransk, St.Petersburg, Stavropol, Syktyvkar, Tomsk, Tver, Ufa (Bashkortostan Republic), Ulan-Ude, Ulyanovsk, Vladicavkaz, Vladivostok and Primorskiy Area, Volgograd, Vologda, Voronezh, Yakutsk, Yoshkar-Ola, Yuzhno-Sakhalinsk. Toll Free access is provided only from Rostelecom, Aerocom, Gaztelecom, Global One, RusTelNet, Incom, TCM, Astelit and ASVT networks. ITFS Payphones access: Payphone accessible only from Rostelecom (accessible only from payphone model branded "Urmet"). No mobile access.	No restrictions.
San Marino		X		Toll Free	No restrictions.	N/A
Singapore	X	X	X	Both	A surcharge of Singapore \$ 2.50 (flat rate) is imposed by most hotels. ITFS access from payphones is available from Singtel network only, free of charge.	No restrictions.
Slovak Republic	X	X	X	Toll only	No mobile access. Access available from Slovak Telecom fixed line only.	No restrictions.
Slovenia	X	X	X	Toll only	No mobile access.	No restrictions.
South Africa	X	X		Both	A charge may be applicable for calls from hotels. The amount depends on the hotel. ITFS is available from mobile networks, but airtime is charged.	No restrictions.
South Korea	X	X	X	Both	300 WON requested to activate payphone, but will be returned after the call. A charge may be applicable for calls from hotels.	No restrictions.
Spain	X	X	X	Toll only	No mobile or payphone access.	No restrictions.
Sri Lanka		X		Toll Free	The limitation is 15 simultaneous calls. No restrictions from mobile phones with the number format used is normal PSTN which has been made free to the caller by Sri Lanka Telecom.	N/A

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Country	Toll	Toll-Free	Dial-Out	Mobile Accessibility	ITFS Restrictions	Local Restrictions
St. Kitts/Nevis		X		None	No mobile access.	N/A
Sweden	X	X	X	Toll only	No mobile or payphone access.	No restrictions.
Switzerland	X	X	X	Toll only	No mobile or payphone access.	No restrictions.
Taiwan		X	X	Both	No restrictions.	N/A
Thailand	X	X	X	Both	ITFS and UIFN numbers are accessible from mobile networks with International Direct Dialing (IDD) service activated. No access from payphones.	No restrictions.
Trinidad & Tobago		X		None	No mobile or payphone access.	N/A
Turkey		X	X	None	No mobile access.	N/A
U.S. Virgin Islands		X	X	Toll Free	No restrictions.	N/A
Ukraine		X		Toll Free	ITFS available from mobile network (but accessibility depends on each subscriber's package with their mobile operator). Air time is charged. Payphone availability is only guaranteed from Urktelecom TK-121.	N/A
United Arab Emirates		X		Toll Free	Etisalat toll-free numbers are accessible from Etisalat network only. Du toll-free numbers are accessible from both Du and Etisalat networks.	N/A
United Kingdom	X	X	X	Both	Mobile access is available, however, airtime is charged. No access from payphone.	No restrictions.
United States	X	X	X	Both	No restrictions.	No restrictions.
Uruguay		X		Toll Free	Mobile access available from Ancel and Movistar but airtime charged.	N/A
Venezuela		X		None	No mobile or payphone access.	N/A
Vietnam		X		Toll Free	ITFS works from: Vietnam Telecom International (VTI) and Vietnam Post and Telecommunications (VNPT) fixed and mobile. Please note Mobifone and Vinaphone are part of VNPT.	N/A

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